January 3, 2013

Dear Surgeon,

We have some important information to share with you about Stryker’s voluntary recall of its Rejuvenate and ABG II modular-neck femoral hip systems.

We have been working with the medical community to better understand this matter since the recall was initiated in June 2012. As a result, we are announcing two important developments.

First, surgeons should consider performing a clinical examination, such as blood work (including infection screen and metal ion levels) and cross sectional imaging on all patients who received a Rejuvenate or ABG II modular-neck hip stem regardless of whether a patient is experiencing pain and/or swelling. Repeat follow-up examination, such as blood work and cross section imaging, should be considered even in the presence of normal initial findings. For further information regarding patient follow-up please refer to the enclosed Product Recall Update.

Second, as part of our commitment to support patients and surgeons affected by this matter, Stryker will be reimbursing patients for testing, treatment, revision surgery, if necessary, and other costs relating to this voluntary recall. Beginning immediately, Stryker is partnering with Broadspire Services, Inc., a leading third-party claims administrator, to manage requests for reimbursement of costs relating to the voluntary recall of the Rejuvenate and ABG II modular-neck hip stems.

Patients who have already contacted Stryker to submit a claim will be contacted by Broadspire. To submit a claim or learn more about the claims process, patients should call 1-888-317-0200 or visit www.aboutStryker.com/ModularNeckStems. Should you have further questions, additional surgeon information can be found at www.stryker.com/ModularNeckStems.

Sincerely,

Stuart Simpson
Vice President & General Manager, Global Hip Reconstruction Business Unit